



Burrell Behavioral Crisis Center

1805 E. Walnut St.
Columbia, MO 65201

About the Behavioral Crisis Center (BCC)

The BCC is a crisis center that provides 24/7 crisis intervention and stabilization. There are nurses, peer specialists, and behavioral health technicians available 24/7 to provide assessment and intervention as well as connection to resources. Prescribers and therapists are available during most daytime hours to provide brief therapy, medication consultation and prescribing, including MAT services for opioid addiction, crisis assessment and referrals. This is a walk-in center so while we can ensure access to a medical prescriber and licensed therapist within the 23 hours that a client is able to stay at the BCC, the amount of time you might have to wait for those specific services varies based on volume and arrival time at the BCC. If you are experiencing a crisis related to mental health or substance use, please walk into our center anytime and someone will be there to help you.

Admission Criteria

- 18+
- Voluntary
- Medically stable
- Ability to perform ADLs independently
- Blood alcohol content of .29 or below (tested at the BCC)
- Ability to participate in treatment without the need for chemical or mechanical restraints
- Must be own guardian or have appointed guardian available at admission

Frequently Asked Questions

What if I am under 18 and experiencing a crisis? Or my child is experiencing a crisis?

While the BCC is only able to serve individuals over the age of 18, our crisis line and mobile crisis response team can work with youth under 18 years of age who are experiencing a crisis. You can reach out to them by calling [1-800-395-2132](tel:1-800-395-2132).

What if I just need a refill and can't reach my regular medical provider?

If you are currently receiving services from Burrell psychiatry and need a refill, you can reach out to your provider's office directly or see if you qualify for Same Day Virtual Clinic services by calling [573-777-8300](tel:573-777-8300).

What medications does the BCC prescribe and not prescribe?

We do not have an exhaustive list of medications we do and don't prescribe, however, at the BCC, we provide medications that are used to stabilize your crisis. This may or may not include refills for medications that you are currently taking or have taken in the past. If you are experiencing a mental health crisis, we encourage you to come in to be assessed and see if we do have a prescription or other solution to offer that may help you resolve your crisis.

How long will I have to wait?

Wait time varies widely. Most visitors who come in before 2 p.m. are seen within a couple of hours. Walk-ins in afternoon and evening hours will receive crisis and nursing services within a few hours, but may need to wait longer for prescriber availability and may be offered a recliner to stay in until a prescriber comes in the next morning.

What if I need medications to help manage my ADHD?

The BCC can provide prescriptions for mental health-related needs, but does not prescribe medications to treat ADHD. If you need testing, a diagnosis, or prescriptions for ADHD, you can make an appointment with general psychiatry to meet those needs.

What happens if my BAC is over .29 or the nurse determines I am not medically stable?

If a visitor is determined to have a medical need that the BCC cannot meet, including the potential need for medically managed alcohol withdrawal services, BCC staff will refer and help arrange transportation to a local hospital.

What if I don't have transportation or don't want to physically go to the BCC?

The BCC is a walk-in crisis center and we do not provide screenings or crisis intervention over the phone. If you don't have transportation or don't want to physically go somewhere for services, please call the crisis line at [1-800-395-2132](tel:1-800-395-2132), and a crisis specialist can assist you.