



# BEHAVIORAL HEALTH CRISIS CENTERS (BHCC)



## WHAT DOES A BHCC DO?

- ✓ Provide a **trauma-informed space** to receive services from a multi-disciplinary team specializing in mental health and substance use-related crises.
- ✓ Triage, assess, stabilize, and provide immediate resources to individuals in crisis.
- ✓ Provide **linkages to community resources** (including outpatient treatment) to ensure continued safety and stability for the individual.
- ✓ Provide an **alternative to the emergency room or jail** for those with behavioral health symptoms.



## BHCC 2023 IMPACTS

- BHCCs in Missouri served **36,954 referrals**.
- BHCCs produced **savings of 67 million** in hospital diversion, jail diversion, and law enforcement time that would have been spent waiting in the emergency rooms.
- Average law enforcement time spent on a referral - **six minutes**.



## MORE INFORMATION

For more information on BHCCs, including contact information and hours of operation, please visit:

<https://www.mobhc.org/behavioral-health-crisis-centers>

## OPERATIONAL BEHAVIORAL HEALTH CRISIS CENTERS

- **Kansas City Assessment and Triage Center Behavioral Crisis Center** (Springfield/Columbia/Independence)
- **Dunnica Sobering Support Center (St. Louis) Crisis Access Point** (Wentzville/Jefferson City/Rolla/Raymore)
- **MTBH Crisis Stabilization Unit (Hannibal)**
- **PFH Behavioral Health Crisis Center (Kirksville)**
- **Behavioral Health Crisis Center (Cape Girardeau)**
- **Ozarks Healthcare Behavioral Health Crisis Stabilization Center (West Plains)**
- **Ozark Center UBS (Joplin) | Serves 16 years+**
- **SSM Health Behavioral Health Urgent Care (St. Louis) | Serves five years+**
- **Behavioral Health Crisis Center (Poplar Bluff) | Serves ten years+**
- **FGC Behavioral Health Urgent Care (St. Joseph) | Serves five years+**
- **Behavioral Health Urgent Care Clinic (Raytown) | Serves five years+**



## PLANNED EXPANSION LOCATIONS

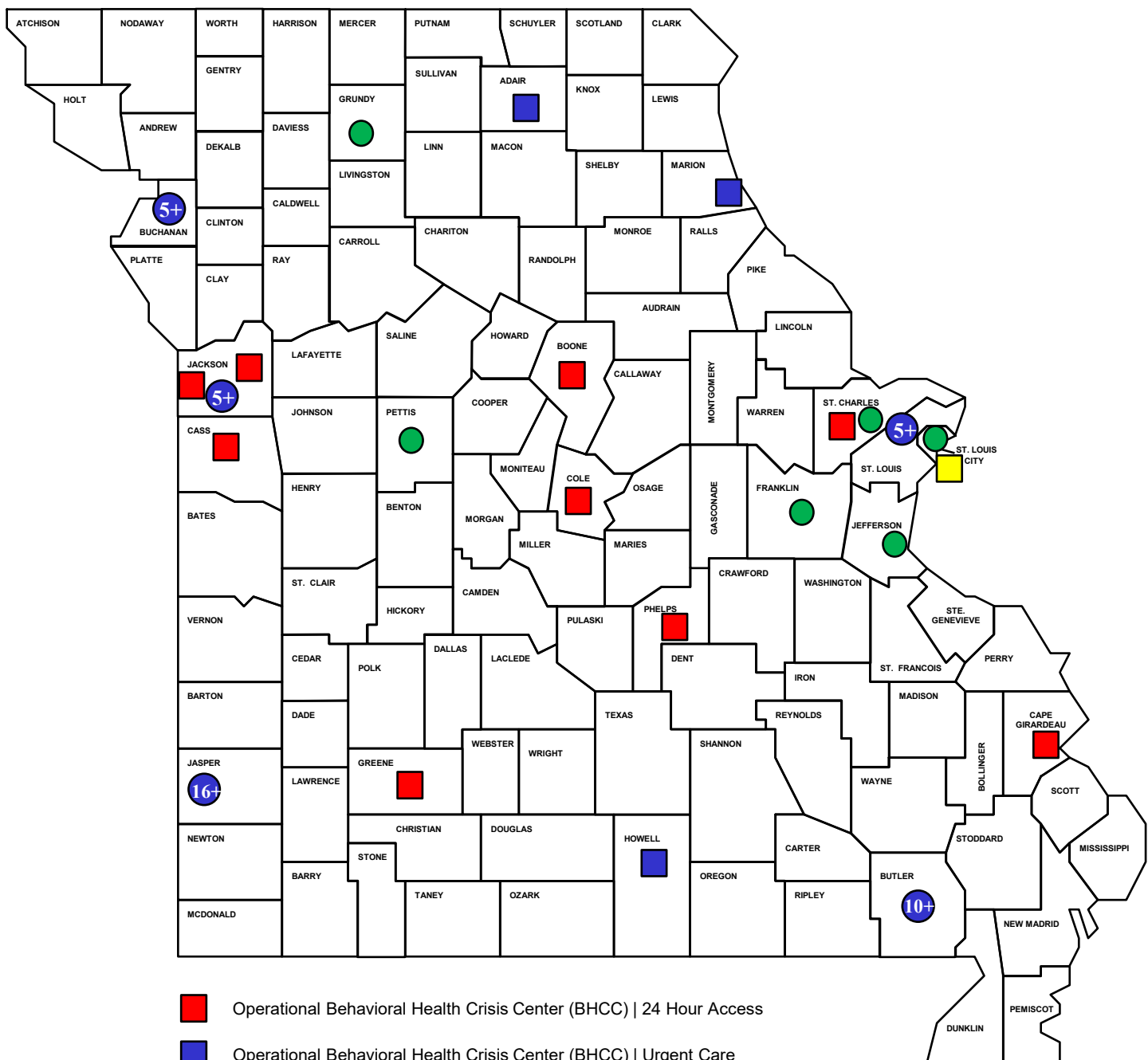
- Pettis County - Sedalia
- Franklin County - Union
- St Charles County - St Peters
- Grundy County - Trenton
- Jefferson County - Festus
- St Louis City






## QUESTIONS & INFORMATION REQUESTS

Email Jason Romont - Missouri Behavioral Health Council at [jromont@mobhc.org](mailto:jromont@mobhc.org) or Angie Plunkett - Department of Mental Health at [angela.plunkett@dmh.mo.gov](mailto:angela.plunkett@dmh.mo.gov).

# Behavioral Health Crisis Centers

[Missouri Behavioral Health Council | BHCC Locations](http://Missouri Behavioral Health Council | BHCC Locations)  
([mobhc.org](http://mobhc.org))



-  Operational Behavioral Health Crisis Center (BHCC) | 24 Hour Access
-  Operational Behavioral Health Crisis Center (BHCC) | Urgent Care
-  Dunnica Sobering Support Center in St. Louis
-  Planned Behavioral Health Crisis Center
-  BHCC Serving Adults and Children/Youth | Ages Noted