



# BEHAVIORAL HEALTH CRISIS CENTERS (BHCC)



## WHAT DOES A BHCC DO?

- ✓ Provide a **trauma-informed space** to receive services from a multi-disciplinary team specializing in mental health and substance use-related crises.
- ✓ Triage, assess, stabilize, and provide immediate resources to individuals in crisis.
- ✓ Provide **linkages to community resources** (including outpatient treatment) to ensure continued safety and stability for the individual.
- ✓ Provide an **alternative to the emergency room or jail** for those with behavioral health symptoms.



## BHCC FY25 IMPACTS

- BHCCs in Missouri served **50,411 referrals**.
- The Client was stabilized 88% of the time, with the remaining percentage either transferring or leaving against advice.
- On referrals from law enforcement, the average law enforcement time spent on a referral - **seven minutes**.



## MORE INFORMATION

For more information on BHCCs, including contact information and hours of operation, please visit:

<https://www.mobhc.org/behavioral-health-crisis-centers>



## OPERATIONAL BEHAVIORAL HEALTH CRISIS CENTERS

- **Kansas City Assessment and Triage Center**
- **Behavioral Crisis Center**  
(Springfield/Columbia/Independence/Sedalia)
- **Dunnica Sobering Support Center** (St. Louis)
- **Compass Health BHCC**  
(Wentzville/Jefferson City/Rolla/Raymore/Festus/Union)
- **MTBH Crisis Stabilization Unit** (Hannibal)
- **PFH Behavioral Health Crisis Center** (Kirksville)
- **Behavioral Health Crisis Center**  
(Cape Girardeau)
- **Ozarks Healthcare Behavioral Health Crisis Stabilization Center** (West Plains)
- **Ozark Center Urgent Behavioral Solutions**  
(Joplin) | Serves 16 years+
- **SSM Health Behavioral Health Urgent Care**  
BJC (St. Louis) | Serves five years+
- **SSM Health Behavioral Health Urgent Care**  
Places for People (St. Louis City)
- **FCC Behavioral Health Crisis Center**  
(Poplar Bluff) | Serves ten years+
- **FGC Behavioral Health Urgent Care**  
(St. Joseph) | Serves five years+
- **ReDiscover Behavioral Health Urgent Care Clinic** (Raytown) | Serves five years+
- **Compass Youth Behavioral Health Urgent Care** (St. Peters) | Serves 5-17 years



## PLANNED EXPANSION LOCATIONS

— Dunklin County

— Grundy County

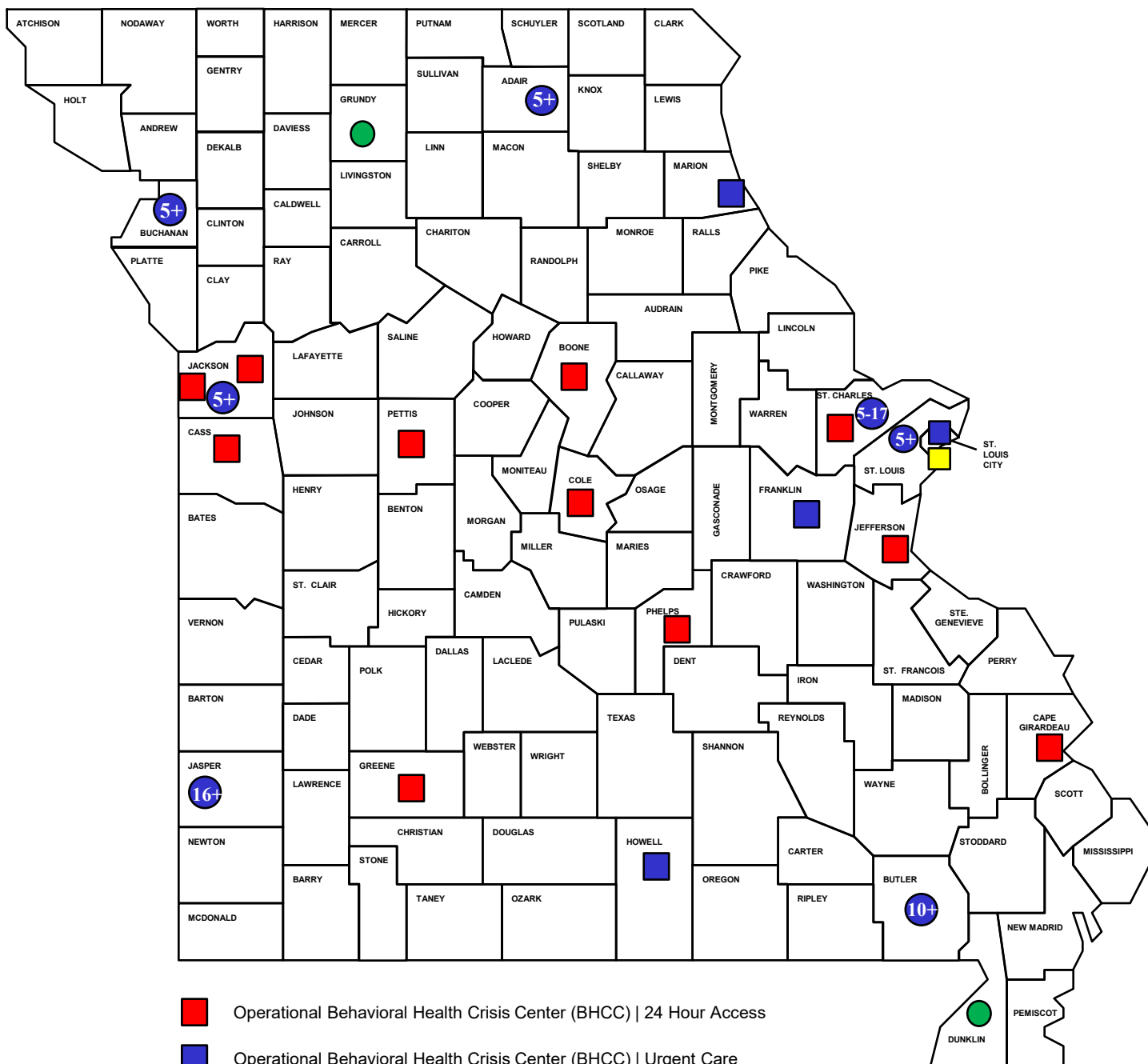







## QUESTIONS & INFORMATION REQUESTS

Email Jason Romont - Missouri Behavioral Health Council at [jromont@mobhc.org](mailto:jromont@mobhc.org) or Casey Muckler - Department of Mental Health at [Casey.Muckler@dmh.mo.gov](mailto:Casey.Muckler@dmh.mo.gov)



(mobhc.org)



-  Operational Behavioral Health Crisis Center (BHCC) | 24 Hour Access  
 Operational Behavioral Health Crisis Center (BHCC) | Urgent Care  
 Dunnica Sobering Support Center in St. Louis  
 BHCC Serving Adults and Children/Youth | Ages Noted
-  Planned Behavioral Health Crisis Center