



BEHAVIORAL HEALTH CRISIS CENTERS (BHCC)



WHAT DOES A BHCC DO?

- ✓ Provide a **trauma-informed space** to receive services from a multi-disciplinary team specializing in mental health and substance use-related crises.
- ✓ Triage, assess, stabilize, and provide immediate resources to individuals in crisis.
- ✓ Provide **linkages to community resources** (including outpatient treatment) to ensure continued safety and stability for the individual.
- ✓ Provide an **alternative to the emergency room or jail** for those with behavioral health symptoms.



JUNE '22-JULY '23 IMPACTS

- BHCCs in Missouri served over **28,000 referrals**.
- BHCCs produced **savings of 50 million** in hospital diversion, jail diversion, and law enforcement time that would have been spent waiting in the emergency rooms.
- Average law enforcement time spent on a referral - **six minutes**.



MORE INFORMATION

For more information on BHCCs, including contact information and hours of operation, please visit:

<https://www.mobhc.org/behavioral-health-crisis-centers>

OPERATIONAL BEHAVIORAL HEALTH CRISIS CENTERS

- **Kansas City Assessment and Triage Center Behavioral Crisis Center** (Springfield/Columbia/Independence)
- **Dunnica Sobering Support Center (St. Louis) Crisis Access Point** (Wentzville/Jefferson City/Rolla/Raymore)
- **MTBH Crisis Stabilization Unit** (Hannibal)
- **PFH Behavioral Health Crisis Center** (Kirksville)
- **Behavioral Health Crisis Center** (Cape Girardeau)
- **Ozarks Healthcare Behavioral Health Crisis Stabilization Center** (West Plains)
- **Ozark Center UBS** (Joplin) | Serves 16 years+
- **SSM Health Behavioral Health Urgent Care** (St. Louis) | Serves five years+
- **Behavioral Health Crisis Center** (Poplar Bluff) | Serves ten years+
- **FGC Behavioral Health Urgent Care** (St. Joseph) | Serves five years+
- **Behavioral Health Urgent Care Clinic** (Raytown) | Serves five years+

PLANNED EXPANSION LOCATIONS

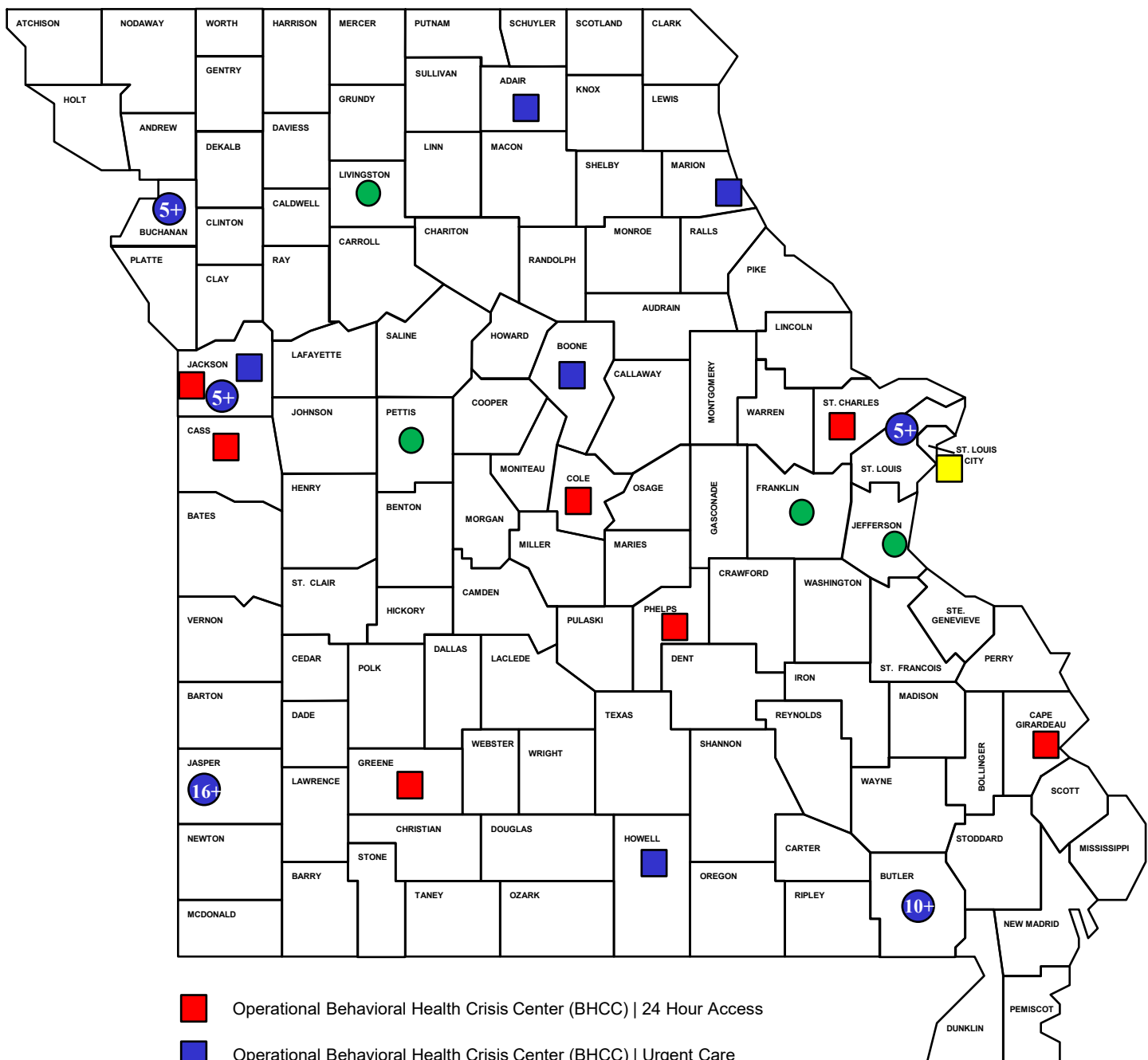
- Pettis County - Sedalia
- Livingston County - Chillicothe
- Franklin County - Union
- Jefferson County - Festus






QUESTIONS & INFORMATION REQUESTS

Email Jason Romont - Missouri Behavioral Health Council at jromont@mobhc.org or Angie Plunkett - Department of Mental Health at angela.plunkett@dmh.mo.gov.

Behavioral Health Crisis Centers

Missouri Behavioral Health Council | BHCC Locations
(mobhc.org)



-  Operational Behavioral Health Crisis Center (BHCC) | 24 Hour Access
-  Operational Behavioral Health Crisis Center (BHCC) | Urgent Care
-  Dunnica Sobering Support Center in St. Louis
-  Planned Behavioral Health Crisis Center
-  BHCC Serving Adults and Children/Youth | Ages Noted