

EMERGENCY ROOM ENHANCEMENT

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ERE News

Expanding Access for Missouri Residents

The Emergency Room Enhancement (ERE) Project, in an effort to increase behavioral health care access to Missouri residents, has recently expanded its service area to include seven new counties in southern Missouri. West Plains, comprised of the below counties, makes up the 15th Service Region for this project.

ERE Service Areas by County and Region



Wright	Ozark
Texas	Howell
Shannon	Oregon
Douglas	



DID YOU KNOW?

ERE services are available in **101** of 114 Missouri counties, accounting for **95%** of Missouri's population. - 2020 census

ERE ENGAGEMENT



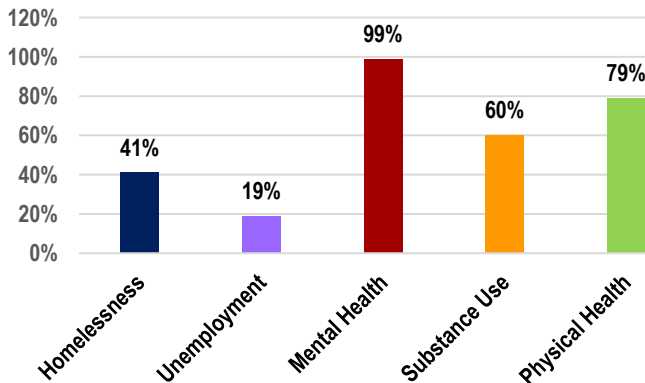
24,525
(FY2021 3,738)
Referred

15,503
(FY2021 2,547)
Eligible

12,997
(FY2021 1,861)
Total Engaged

FISCAL YEAR 2021 ERE CONSUMERS

CONSUMER CONCERNS AT PROGRAM INTAKE



PROJECT SUCCESSSES, BASELINE – 6 MONTHS



Coordinated, wrap-around care



Reduced homelessness by 71%



Reduced ER visits (68%) and hospitalizations (65%)



Reduced unemployment by 58%

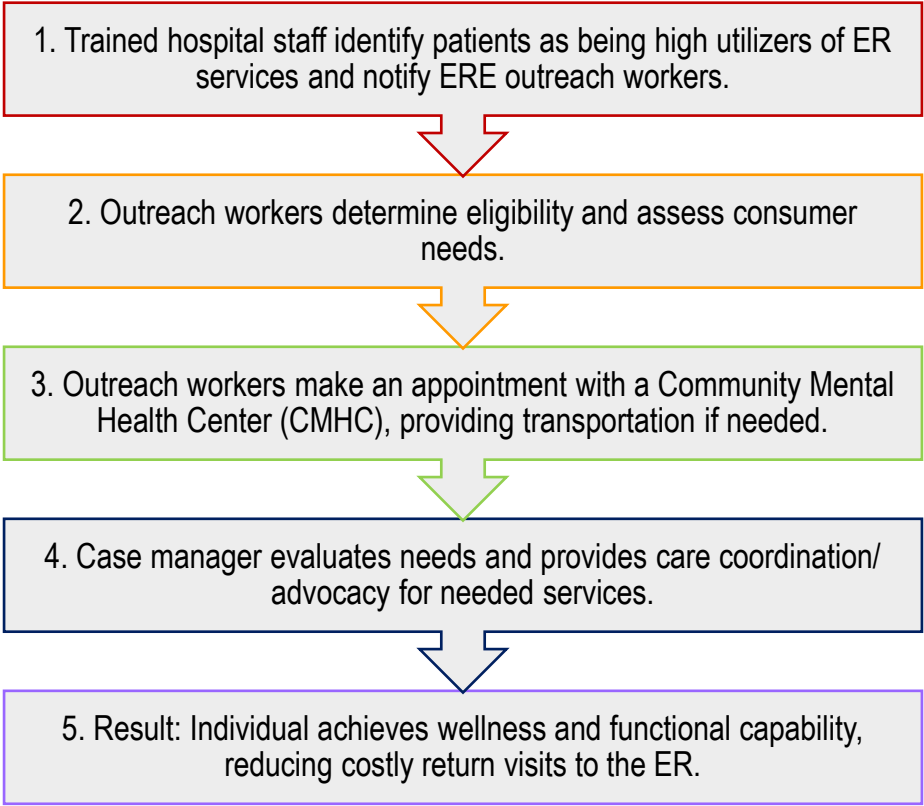


Reduced law enforcement contact by 8%



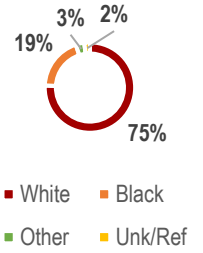
HOW ERE WORKS

The success of the ERE program is due to teamwork, partnership, and collaboration among multiple **agencies, hospitals, law enforcement, outreach workers, case managers and researchers**. This **holistic, wrap-around care model** improves the health and well-being of individuals in the program, while **reducing ER visits**. Here's how it works:

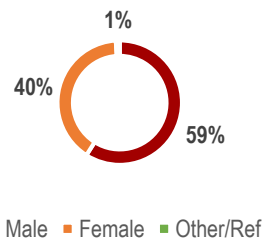


PARTICIPANT DEMOGRAPHICS

Racial Identity



Sex



Median Age = 41 years



WHAT DO ERE CONSUMERS SAY ABOUT THE PROGRAM?

*"Just the positive experiences that I had there through the **ERE program made me decide to take the training to become a peer support specialist**. So now I'm currently a certified peer recovered for peer support. After working with [peer support] through the program and I just thought that looks like a really rewarding job and **I decided that I wanted to help people as well.**"*

*"I haven't been to the ER since I started the **ERE program**, not one time, and I haven't had any contact with law enforcement. My health is good."*

*"My situation is I'm at a place where it's just as if it had never happened. **Everything is normalized and I feel secure** and I feel well and I appreciate the medicine that I'm on because I feel it keeps me level and it's what I need. I just feel very, very safe and secure and comfortable."*

"I was homeless. I'm not now...I had been arrested also. I tell you I went off the deep end, hon. It was awful and I'm still fighting my way up to the top...I'm in an awesome place now. And [site], the ones that help, they are. If it wasn't for them honestly I wouldn't be here."